

**MINUTES OF 158TH MEETING OF STATE LEVEL BANKERS' COMMITTEE,
MADHYA PRADESH
HELD ON 16.11.2015 AT BHOPAL**

The 158th meeting of State Level Bankers' Committee, Madhya Pradesh was held on 16.11.2015 at Conference Hall, Central Bank of India, Zonal Office, Bhopal, under the co-chairmanship of Shri Anthony de Sa, IAS, Chief Secretary to Govt. of Madhya Pradesh and Shri Rajeev Rishi, Chairman & Managing Director, Central Bank of India. Smt. Snehlata Shrivastava, IAS, Additional Secretary to Govt. of India, Deptt. of Financial Services, New Delhi was also present in the meeting. A galaxy of senior officials from the Govt. of Madhya Pradesh, Regional Director, RBI, Chief General Manager, NABARD, CEO (CERSAI), State level heads of commercial banks and officials from other related agencies also attended the meeting. A list of the participants is annexed hereto.

At the outset, Shri Ramesh S. Singh, Convenor, SLBC & Field General Manager, Central Bank of India welcomed all the participants. Thereafter, he requested Shri Rajeev Rishi, CMD, Central Bank of India to address the house.

Address of Shri Rajeev Rishi, Chairman & Managing Director, Central Bank of India:

In his address, Shri Rajeev Rishi extended a warm welcome to all the participants mentioned that the meeting has been convened specifically to review the performance of banks so far during the first half of the current year and to seek valuable suggestions from the stake holders to bring an improvement in the performance in the remaining part of current fiscal and the role to be played by banks towards the inclusive growth of the State. This is the second SLBC meeting to be held during the current Financial Year. He recalled that there had been two Special SLBC Meetings in the interregnum wherein the focus was given on implementation of measures on account of natural calamity in the State and launch of MUDRA scheme respectively.

Before taking up review of the performance of banks, Shri Rajeev Rishi briefly went through the macroeconomic indicators:

Indian Economy:

- ❖ Indian economy grew by about 7.3% during the FY 2014-15 against the estimate of 7.4%. Agriculture grew by about 0.2% in FY 14-15 as against 3.7% during the previous year.
- ❖ During the current FY 2015-16, the economy is estimated to grow by about 7.4-7.5% driven by domestic demand and consumption as well as improved fiscal position due to lower oil import bill. The appetite for new investment is yet to pick up.
- ❖ The shrinking growth rate in farm sector is a matter of concern to all of us.

Indian Banking:

- ❖ As per latest available RBI data as on June 2015, the growth in deposits & credit in rural & semi urban centres has been much higher than the growth in urban & metro branches.

- ❖ The YoY growth in deposit and credit till June 2015 was 10.6% and 8.6% respectively as against 11.9% and 12.9% during the corresponding period last year.

Madhya Pradesh

- ❖ The deposits grew by about 18.13% YOY in the first half of 2015-16 in comparison to 10.96% growth achieved during the same period last year. I observe that the growth of deposits in the rural sector is negative during the period which reflects the damage to crops due to vagaries of nature leading to lower generation of cash in these areas. However, the deposit growth in urban centers was healthy at 27.31%.
- ❖ The credit grew by about 18.13% YOY in the first half of 2015-16 as compared to 14.97% growth achieved during the same period last year. In spite of negative growth in deposits in rural centers, the credit growth was robust at 32.57% in these centers, though semi urban centers recorded a negative growth & urban centers recorded a growth of 29.92% respectively.

He further dwelt upon certain major agenda items:

Annual Credit Plan:

- ❖ The achievement in target of ACP in the first half of the FY 2015 was 54.81% in respect of priority sector which is better than 38% achieved during the same period last year.
- ❖ Overall achievement of ACP (PS+NPS) was 70.55% during the first half against 41% achievement last year.
- ❖ Bankers were called upon to maintain the tempo during the current half year to achieve the projected target.

Credit Deposit Ratio

- ❖ The CD Ratio remained at 63.79% during the current year also.

Agriculture:

- ❖ Agriculture credit recorded 52.67% achievement during the current half year as compared to 39% achieved during the corresponding period last year.
- ❖ The growth in agriculture disbursements has been higher than the last year reflecting increased disbursements in the sector.
- ❖ National Agriculture Insurance Company has settled claims of Rs. 515.72 crores for the loss incurred by farmers during Kharif 2014. This would give much needed relief to them.
- ❖ I have been informed that during the current Kharif Season also, government has declared 23 out of 51 districts as drought affected and that necessary steps have been taken by bankers and government in this regard.

MSE:

- ❖ MSE recorded 66% achievement during the first half of the current year as against the achievement of 38% during the corresponding period last year.
- ❖ It is believed bankers are also canvassing viable cases to get them sponsored, as requested by the government, in order to ensure bankability of such cases.

Education:

- ❖ Education loans recorded an achievement of 18.95% of the target which is far below by any standards. It was a matter to ponder whether the high NPA at 5.92% is acting as a hindrance to flow of credit to needy students.

Flagship Govt. Sponsored Schemes:

- ❖ It is observed that a large number of cases are pending for taking decision in respect of these schemes. I earnestly request bankers to take steps to dispose off the pending cases at the earliest.

Chief Minister's Rural Housing Mission:

- ❖ It is reported that the achievement under this segment is about 25.09% during the first half of the current year. A matter of concern for the bankers is the rising NPA which has touched 10.48%. We all agree that this trend needs to be arrested immediately, else a well-meaning scheme for the poor may become casualty on account of implementation issues.
- ❖ Bankers were requested to dispose off all pending applications under this segment.

Social Security Schemes:

- ❖ During the year, three schemes viz. Pradhan Mantri Jeevan Jyoti Bima Yojana, Pradhan Mantri Suraksha Bima Yojana & Atal Pension Yojana have been introduced by the Central Government, in extension to opening of Jan Dhan Accounts for the target population.
- ❖ Coverage of 292 lac individuals in MP was envisaged under the three schemes against which 101.37 lacs have been covered so far. As an extension Suraksha Bandhan was also introduced. The schemes need more coverage from all the stakeholders.

Pradhan Mantri MUDRA Yojana:

- ❖ The scheme was launched under three categories viz. Shishu, Kishor & Tarun extending various amounts of loans to lend to small businesses.
- ❖ Major campaigns were undertaken to increase the coverage under the scheme.
- ❖ As many as 1.57 lac beneficiaries were covered with a total disbursement of Rs. 579.62 crores till now.

Non Performing Assets:

- ❖ It is a well-known fact that banks are facing huge challenge in terms of containment of rising NPAs under all segments. A matter of concern is the delay in providing support by District Administration for taking physical possession of the properties u/s 14 of the SARFAESI Act. On behalf of all the banks, I reiterate my appeal to the Govt. to support us in our recovery drive.

While concluding his initial address, Shri Rishi hoped that the day's deliberations would turn out to be meaningful and banks will put in all efforts to meet ACP targets. At the same time, he requested State Govt. to take necessary steps to create suitable environment for growth & recovery. He also thanked the participants for sparing their valuable time to attend the meeting and exhorted all to become part of the force for the progress of the State.

Thereafter, Shri Rajeev Rishi requested Shri Anthony de Sa to address the house.

Address of Shri Anthony de Sa, Chief Secretary to Govt. of Madhya Pradesh:

Shri Anthony de Sa in his address mentioned that the house is honoured to have Mrs. Snehlata Shrivastava, Additional Secretary, Deptt. of Financial Services, Govt. of India, who, incidentally, belongs to MP Cadre, in the meeting and underlined the importance attached by Govt. of M.P. to the forum as 4 Addl. Chief Secretaries, 6 Principal Secretaries and 10 Secretary rank officers are present in the meeting besides other officials. The Hon'ble Chief Minister himself would have addressed the house had he not been pre-occupied with the campaigning in the by-elections, as he had been very keen to attend the SLBC meeting. There may be possibility of a special meeting in the near future wherein the Hon'ble Chief Minister is likely to participate. However, the Hon'ble Chief Minister has specifically flagged certain issues to be discussed in the meeting, which are:

- (i) The State is reeling under drought of huge proportion. The Government had not expected this kind of impact for Agriculture due to erratic rains in the last few years.
- (ii) Though more than half the Tehsils are affected by drought, there are some Tehsils which have experienced excessive rains which has also caused damages. Crops such as Soyabean, urad, moong, gram and rice have been badly affected. This has created a big problem for farmers.
- (iii) The State Government has declared affected Tehsils as 'drought affected' and as per norms, all short term agriculture loans taken by farmers in the affected areas are to be converted in to medium term loans. There have been some complaints that this has not been done promptly by all bank branches. This should be looked into by banks.
- (iv) So far as Co-operative sector is concerned, the State Government is taking up the issue with them directly, but he requested commercial banks to convert all short term agriculture loans to medium term loans without delay.
- (v) Another related issue of importance is of adjusting the relief amount being distributed to farmers. The State Government has taken a conscious decision to route all payments through banking channel and this has been a very successful experimentation which also played an important role in meeting the target under PMJDY so that all benefits to eligible persons can flow through bank accounts. Unfortunately, in the last couple of months, the Government has been receiving complaints that the relief money being paid to the farmers is being adjusted against their outstanding loans and farmers are not

getting the real benefit, giving rise to demand for cash payments. The Government does not want such a regressive step to take place, but if the farmer is not able to feel the convenience of the system, then there is a need for a corrective action. The Hon'ble Chief Minister has asked to convey to bankers that the relief money as well as money paid under NAIS (amounting to Rs. 515 crores) for last year's Kharif crop should not be adjusted against loans for the simple reason that short term agriculture loans would in any case get converted in to medium term loans. Therefore, adjusting this money against loans will actually be in contravention of the norms and frustrating to the farmers. This money should be in the hands of the farmers so that they can prepare for Rabi, else it will create immense problems for almost 70% of the population of the State. **(Action: All Commercial/RRB/Co-operative Banks)**

- (vi) Under PMJDY, with the co-operation of all banks, our State was one of the first larger States to complete the exercise two months ahead of deadline fixed by Govt. of India, by opening more than 164 Lac bank accounts. However, while 137 lac account holders have been issued RuPay card, 27 lac account holders are still required to be provided with RuPay card who stand to lose the benefit of insurance that flows through the use of RuPay card. There is no excuse for such huge pendency which means either there is wrong reporting by banks or proper attention is not being paid to the matter. Banks should attend this matter on priority **(Action: All Banks)**.
- (vii) While opening accounts under PMJDY, everybody was assured that they would get banking services within 5 Kms of their residence. Where it was not possible to provide services through branches, BCs were to be appointed at such places. In Madhya Pradesh, 11686 sub-service areas were identified in which BCs were to be appointed. It is understood that BCs have been appointed at all these places. Unfortunately, the benefit that was expected to flow from banking services at least at Gram Panchayat level is not happening. Recently, 160 IAS/IPS/IFS officers went to allotted places, each visiting an average of 10 villages during the said period. About 1600 villages were visited by these senior officers and one universal complaint is the issue relating to payment of pension and scholarship. **Now that everyone has a Bank account** and all banks are on CBS platform and BCs have also been appointed, it was expected that they would sort out these issues and facilitate all such payments through banking channel. However, villagers told the visiting officers that they do not want the payment through banking channel and would rather prefer to receive the benefits through post offices. This means that the BCs have not been able to make the desired impact and they have not been able to give the desired level of services. One would expect BC and villagers to develop a personal bond but villagers continue to complain about the absence of BCs' services. Therefore, **the whole system will crumble if we are not able** to revitalize the BCs to extend the desired services. The State Government has provided a room in every Panchayat Bhawan where BCs are expected to be present on regular basis. He requested bankers to look at this extremely serious issue on an urgent basis **(Action: All Banks)**. If BCs need to be trained, it should be imparted. There are also complaints that the minimum remuneration fixed by Govt. of India is not being paid to the BCs. If these issues are not addressed urgently, all the efforts put in to open crores of accounts under PMJDY will come to naught.
- (viii) Under the three Social Security Schemes of PMJJBY, PMSBY and APY, the State has fixed an ambitious target of 2.92 crore enrolments. The Chief Secretary commended the efforts of banks in crossing the landmark figure of one crore enrollments under the three schemes against the said target as per the latest data reported. He, however, expressed

concern over almost 7 lacs applications that are still to be enrolled by the banks and requested banks to complete this job quickly so that no eligible applicant is denied the benefits of the schemes. Since only two weeks are left for enrollments without health certificate, banks should ensure that all applications are cleared before 30.11.2015.

- (ix) Speaking on MUDRA scheme, the Chief Secretary called for synergy between MUDRA Scheme and the three employment-oriented schemes of Govt. of Madhya Pradesh. He informed that the Hon'ble Chief Minister has earmarked last 10 days of November, 2015 and the whole of December, 2015, when special camps will be held all over the State and the Chief Minister himself will be participating in majority of the camps. In each district, he will attend at least one programme. The target groups will be women's self help groups, students, youth and farmers.
- (x) Another issue pointed out was delay in disbursement of loans in sanctioned cases. Since sanctions are made after due diligence, there is no scope for long delays in disbursements and there should be a maximum gap of only one week between sanction and disbursement of loans.
- (xi) The Chief Secretary appreciated the performance of banks under Annual Credit Plan in the first half of the current fiscal which is better than last year.

Thereafter, Smt. Snehlata Shrivastava, Addl. Secretary, Deptt. of Financial Services, Govt. of India was requested to address the house.

Address of Smt. Snehlata Shrivastava, Additional Secretary (DFS), Govt. of India:

Smt. Snehlata Shrivastava in her address stated that the concerns of Government of India and the Govt. of M.P. are more or less the same. For the first time, the Deptt. of Financial Services has nominated an Additional Secretary level officer in the SLBC and she was very happy to be associated with the SLBC mechanism in the State. The concerns expressed under PMJDY are already flagged by the Finance Minister's Office which will be taking a review of the same shortly. As such, these concerns are likely to get addressed soon.

On the three Social Security Schemes, Smt. Snehlata Shrivastava stated that PMJJBY actually offers the best cover for the people, but the number of enrollments under the scheme all over the country is less in comparison to PMSBY. She requested the State Government and Banks to take up PMJJBY in large number for the people in the State. The PMJJBY covers both natural and accidental death and therefore we should focus more on this scheme.

The Atal Pension Yojna (APY) is a good scheme that needs to be popularized, especially amongst the lower strata of the society, although the scheme is open to all.

Under Pradhan Mantri MUDRA Yojana (PMMY), we can give a boost to the economy which is going through a difficult period. It will enable circulation of money in the market through loans to small entrepreneurs, as credit demand among big corporates is still less. This is the appropriate time when we can have a very good intervention through PMMY. The Prime Minister is very keen on the success of PMMY and always carries district-wise, scheme-wise figures wherever he goes. She advised Banks to take up the issue of waiver of stamp duty in Shishu loans with the State Government.

Thereafter the agenda items were taken up for discussion:

1. Adoption of the minutes of the 157th SLBC meeting and Special Meeting on MUDRA:

The minutes already circulated to members were considered as confirmed.

2. Performance Review - Annual Credit Plan (ACP) 2015-16:

The performance under ACP 2015-16 in the first half year was reviewed.

The house was informed that recently NABARD has come out with revised criteria in respect of agriculture loans. It was further stated that Banks will give due focus on education loan and housing sector in the remaining quarters.

Principal Secretary (Agriculture) stated that banks have done very well in agriculture credit loans but pointed out that the data shown appears to have some defect as the average loan amount under Agriculture Crop Loans is more than the Agriculture Term Loans. He also pointed to the possibility of loans for tractors and farm implements being reported under Crop Loan which may be the cause for higher average loan amount under crop loans. It was explained that farmers are allowed to purchase farm implements through crop loan.

In response to a query raised by Principal Secretary (Agriculture), it was clarified that the insurance premium is deducted on the basis of scale of financing for the notified crop.

The Chief Secretary remarked that the SLBC data shows that Co-operative Banks have performed badly in advances to MSE sector. The Managing Director of Apex Bank was advised to submit accurate data to SLBC so that actual performance gets reflected in the data.

As regard coverage of non-loanee farmers under NAIS, it was decided that all banks should advise their branches to promote non-loanee farmers in respective service area of the branch to have crop insurance, so that in case of calamity, they are eligible to cover through the crop insurance.

3. Credit Deposit Ratio:

Three districts viz. Anuppur, Shahdol and Umaria are below the minimum set standard of 40%, while Tikamgarh has managed to cross the minimum ratio. It was emphasized that no district should be below minimum set ratio of 40% by year end.

4. Natural Calamity Droughts & Relief Measures:

The total number of affected 141 Tehsils of 22 districts are declared by the State Government . Banks were requested to convert the short term loans provided to farmers in to medium term loans on the basis of Annavari Certificate issued by the District Administration for the entire village/Patwari Halka. The extent of damage suffered by each village is also mentioned in the certificate itself. A copy of the annavari certificate is to be provided to each bank branch in the affected villages. The Chief Secretary also informed that as per reports further more Tehsils

might be declared as drought affected Tehsils and crop loan would need to be converted into medium term loan.

So far as banks' requirement of signed application from the affected farmers is concerned, the same may be obtained with the help of local administration.

Principal Secretary (Agriculture) suggested that a copy of the certificate given to AIC of India Ltd. by the bank branches should also be made available since 50% of the amount is paid from the State exchequer.

In response to a point raised by Principal Secretary (Commerce & Industry), Shri Rajeev Rishi advised banks that all farmers should be given written intimation about the insurance claims received and adjusted/credited in their accounts and also a list of beneficiaries may be posted on the front wall/notice board of the bank branch.

The Chief Secretary directed that relief amount paid under RBC 6 (4) to the farmers should not be adjusted against their loan accounts since it is a relief amount paid by the State Government and short-term loan is being converted into medium term loan.

As regard SMS facilities to the farmers, it was decided that the branch should register the mobile number of the farmers and activate SMS facility to such farmers.

The Convenor assured that all banks will be advised to comply with the instructions.

5. *Social Security Schemes:*

The progress was reviewed.

Shri Rajeev Rishi advised that there should not be any pendency in enrollment of applications by 30.11.2015. All banks were requested to comply with the same.

The Chief Secretary appreciated the performance of banks in the State in the enrollment drive, which is comparatively better amongst other States in the country.

6. *Pradhan Mantri MUDRA Yojana:*

The position was noted.

The Chief Secretary suggested that efforts should be made to synergize the State Government schemes with MUDRA Scheme for better results.

Allaying bankers' apprehension about any conflicting situation with regard to implementation of MUDRA Scheme and State Government's three employment oriented schemes, the Principal Secretary (C&I) informed that there is no restriction in the State Government schemes and if any additional incentive, over and above what is provided by State Government, is available, then it should be passed on to the beneficiaries. He added that since State Government's target is more than that of Banks, the target can be easily achieved.

The Principal Secretary further stated that in the three schemes of State Government, each scheme has different qualification criteria. Any proposal not fulfilling the qualification criteria should not be given the benefits of State Government schemes. If the beneficiaries are identified by the bank branches in MUDRA Loan then the application must be submitted to District Level Task Force Committee to approve the proposals.

7. Skill Loan Scheme:

The scheme needs to be aggressively implemented by banks so as to achieve its underlying objectives.

8. HOUSING LOANS:

(a) Chief Minister's Rural Housing Mission (CMRHM):

Quoting latest data available with her, Smt. Alka Shrivastava, CEO, MPRRDA informed that they have already submitted about 2.46 lac cases to banks but the sanctions made so far is only 1.15 lacs. 3-4 Banks need to do more to bridge the gap, viz. Oriental Bank of Commerce, Bank of India, Union Bank of India and State Bank of India. The position of sanction in Rewa, Satna and Shahdol districts is particularly bad and needs to be taken up for immediate action.

The CEO pointed out that Bank of India had been doing well in the past but this year their performance is low. In response, The Zonal Manager, Bank of India, Bhopal explained that they have got 4 Zonal Offices in the State which function independently. The position of sanctions in the jurisdiction of Bhopal Zone is good. He assured to coordinate with the other Zones in the State for scaling up sanctions under the scheme.

Field General Manager, Union Bank of India assured to ensure achievement of their target. He suggested that controlling offices of banks should be given access to CMRHM portal for monitoring purpose. The CEO assured to provide the required access.

Chief General Manager, State Bank of India assured to get the issue sorted out very soon as he has already taken up the same with their Corporate Office. He suggested that with a view to create awareness among the people about the need to repay Banks' loan dues promptly, a common appeal from the Hon'ble Chief Minister in this regard may be got approved and supplied to banks' branches for display in their premises. The Chief Secretary stated that the suggestion is worthy of consideration and may be pursued.

Shri Rajeev Rishi remarked that SBI's participation is very crucial for the achievement of overall target.

During discussion on NPA in CMRHM scheme, the CEO stated that the data shown in the agenda includes that of non-participating banks and hence the figure of 10.48% is incorrect. She further added that after excluding the non-participating banks, the percentage of NPA comes to 5.13% only. Shri Rajeev Rishi advised the Convenor to get the data reconciled so that correct percentage is arrived at.

The Chief Secretary advised that after the data is reconciled, a small meeting can be held to review the position.

(b) Urban Poor Housing Scheme:

The Convenor stated that it is a good scheme but instances of multiple loans by certain beneficiaries from different banks are acting as a dampener on its implementation. This needs to be sorted out by the concerned agency. It was further decided that the scheme may be replicated by all the participating banks in other towns of the state.

9. Progress under Government Sponsored Schemes:

(a) Mukhya Mantri Yuva Udhyami Yojna

The Chief Secretary showed concern over the yawning gap between sanctions and disbursements under the scheme. He advised that once the loan is sanctioned after due diligence, there should not be any delay in disbursement.

The Principal Secretary (C&I) informed that in many cases, due to low lending powers of Branch Managers, the proposals are forwarded to their higher offices which involves more time in disposal of the applications. He also remarked that collaterals should not be demanded because the State Government is providing guarantee cover through CGTMSE.

The Convenor requested banks to reiterate this point to their field functionaries and mobilize proposals through TFC for higher success rate. Banks should also endeavor to disburse loans within 15 days of sanction.

The Chief Secretary desired that all 600 pending cases should be got disbursed by the month end.

Shri V.K. Tripathi, Dy. General Manager, Central Bank of India requested that sufficient margin money should be kept with the Banks so that disbursements can be expedited.

(b) Mukhya Mantri Swarojgar Yojna :

Banks were advised to disburse all pending cases immediately, before the Hon'ble Chief Minister's tour to districts. It was further advised that as per RBI guidelines, collateral security should not be demanded in case of CGTMSE cover. RRBs should also finance upto Rs. 10 lakh loans in MSE sector without collateral security as per RBI directives.

(c) Prime Minister's Employment Generation Programme (PMEGP):

The State Director, KVIC informed that the latest number of proposals forwarded to banks is 2851 which, the Chief Secretary observed, was very less. The State Director explained that margin money to be provided in each State is decided on the basis of all India average. An amount of Rs. 81 crores is allotted to the State in this fiscal. The cases forwarded to the banks are about 1.25 times of the target. He requested all banks to sanction and disburse the cases at the earliest.

It was observed that the average size of a proposal should be of Rs. 12 Lacs so as to be eligible for a margin money of Rs. 4 Lacs.

(d) Progress under National Rural Livelihood Mission (NRLM):

The CEO of SRLM informed that proposals worth Rs. 362 crores, including last year's pending cases, are pending. He also informed that Government of India has revised the target to Rs. 300 crores.

(e) Progress under Swarojgar Credit Card:

The position was reviewed.

(f) Education Loan :

The scheme of Govt. of M.P. provides for settlement of 50% dues of education loan of a student in the event of his/her unfortunate demise in any mishap and permanent disability. This is subject to banks agreeing to waive off the remaining 50% dues in the loan account.

All banks were advised that banks may approach their Corporate Office for permission for waiver of 50% dues in such cases. This would be a part of normal OTS scheme of the bank.

10. Rural Self Employment Training Institutes (R-SETIs) :

The Convenor informed that Govt. of India is going to launch Financial Literacy project on pilot basis in three States, including Madhya Pradesh, with effect from 20.11.2015. For this purpose, all schools in the State have been mapped. He requested for active support of Government machinery in spreading financial literacy among students from students of Standard VIII to XII.

The Chief Secretary assured of State Government's support in this task and advised SLBC to make available FI literacy material for necessary action.

11. Non-Performing Assets (NPA) of Banks:

Bankers pointed out that many cases under SARFAESI Act remain pending at district administration level for taking physical possession of the assets. The State Government was requested to provide necessary co-operation and support to Banks in this respect.

The State Government was also requested to issue necessary instructions to field machinery to take up all pending cases lodged under RRC on urgent basis.

The Chief Secretary assured of Government's full co-operation in such cases, but major action on this front would not be possible in the areas affected by natural calamities.

The Field General Manager, Allahabad Bank requested that to begin with, we may focus on urban areas which are not affected by natural calamities which was agreed to.

12. Performance of Banks in different sectors in Madhya Pradesh:

(a) Kisan Credit Card:

While the performance of Commercial Banks and DCCBs was commended, it was observed that RRBs are lagging way behind their targets. They were advised to gear up their machinery and achieve the targets.

(b) Weavers' Credit Card:

It was informed that data shown in the agenda and PPT is as received from the concerned department of State Government. The data from banks is awaited. The figures will be reconciled within a week's time.

13. Other items with the permission of the Chair:

- (a) The Commissioner-Social Justice stated that cash limit with BCs needs to be increased as the present limit of Rs.10000/- to Rs.20000/- is not sufficient for making payments. He also pointed out that when the handheld devices provided to BCs become faulty, it takes almost 3 months to get it repaired. Banks should look into these issues.

He further informed that only Central Bank of India and Punjab National Bank have provided pass books to all the accountholders under PMJDY. Rest of the Banks should also ensure provision of pass books to all the account holders under PMJDY with them.

- (b) The Principal Secretary (Scheduled Castes Welfare) stated that during his visit to the villages in Chhindwara district, he found that NAREGA payments were retained with the bank branches and not released to the farmers. He also informed that in the areas serviced by Central Madhya Pradesh Gramin Bank, people have to cover almost 45 Kms for banking services at some of the villages.

Shri Rajeev Rishi opined that since BCs have been appointed by banks at all service area centres, such a situation should not be existing. It is the responsibility of banks, especially the Lead Bank, to ensure that banking services are available to people within 5 Kms radius either through BCs or otherwise. He directed Chairman, CMPGB to confirm compliance within a week.

- (c) The Director-Horticulture pointed out that scale of finance for horticulture loans is less than agriculture crop loans and requested banks to look in to the issue. Directorate of Horticulture has fixed-up scale of finance for various horticulture crops, which may be used by all the banks for the purpose of financing as bench-mark.

Address by Shri A.B. Relhan, CEO, CERSAI:

After discussions on the agenda were concluded, Shri A.B. Relhan, CEO of CERSAI briefly explained the salient features of the Central Registry established by Govt. of India. CERSAI is working on a concept of issuing a unique 'Customer Number' to all account holders whose particulars are registered with it by banks and other institutions. This will ensure that once a customer's KYC is completed by any bank or financial institution, the process need not be repeated by other organizations and the customer only needs to quote the unique customer number provided by CERSAI which the concerned organization will verify from CERSAI's portal and if found in order, it will suffice the purpose of KYC. This will be very helpful not only to the customer but the banks and institutions as well.

Since CERSAI is already registering data of mortgages, they would like to integrate their registry with State Government registry system. There are also plans to integrate all the credit bureaus' information system, besides covering agriculture properties.

Due to paucity of time, a PPT prepared by CERSAI could not be presented before the house which will be done in the next meeting, if possible.

Address by Shri Ajay Michyari, Regional Director, Reserve Bank of India:

The Regional Director in his brief address stated that he has only a few points to make. Firstly, meetings of SLBC should be held regularly on quarterly basis. The house could not review the progress for June, 2015 quarter because of non-holding of meeting in the subsequent quarter. Secondly, the Sub-Committees of SLBC for which State Bank of India is the convener, need to be convened at regular intervals.

The Regional Director also drew the attention of banks to 'Start Up India Programme' launched by the Hon'ble Prime Minister. RBI has already issued detailed circular to banks to disburse loans to eligible budding entrepreneurs under the programme. Report on this will become due after 31.12.2015.

Vote of thanks:

Vote of thanks was proposed by Shri Vikas Kumar, Field General Manager, Allahabad Bank who assured on behalf of all banks that the concerns expressed by State Government would be addressed by banks and looked forward to State Government's active support and co-operation on the issues raised by bankers.

(Minutes approved by the Chief Secretary on 08-12-2015)